

New to Zoom? Here are some quick tips.

What you will need:

- A computer, tablet, or smartphone with speaker or headphones
- An internet connection
- Your email invitation to the meeting

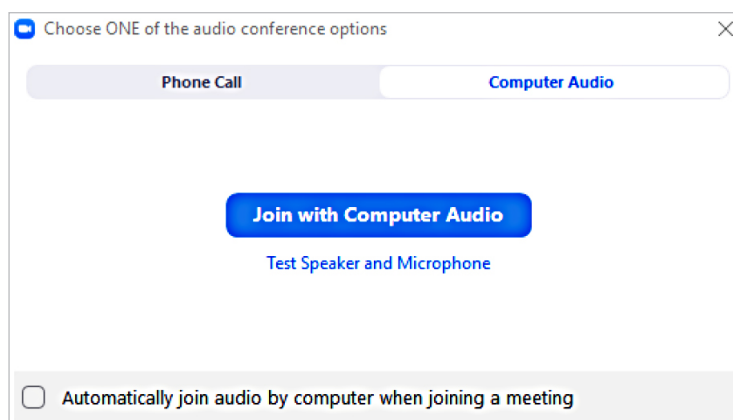
Please note: You **DO NOT** need to create an account to join Zoom. However, if you are accessing Zoom from a tablet or smartphone, you will need to download the Zoom App onto your device.

How to get started:

- Click on the hyperlink in your email invitation (hyperlinks are underlined and begin with the letters 'https'). Your web browser will open and take you directly into the Zoom meeting.

Extra Tip: You may also join the meeting by going to join.zoom.us and typing in the Meeting ID and password that is in your email invitation.

- You can test your computer's sound by clicking on "Test Speaker and Microphone."
- If your sound is working, click "Join with Computer Audio."
- If you do not want to listen through your computer, click "Phone Call" and call the number listed on your email invitation.





Having trouble connecting to the video meeting?

While you will not be able to see the presentation we are sharing, you are still welcome to listen in by phone.

- On your phone, dial the phone number provided in your email invitation.
- When asked, enter the Meeting ID number in your email invitation.

Did you miss your meeting or you weren't able to connect?

Give us a call at **1-888-444-0393 (TTY 711)** and we will be happy to reschedule you.

Braven Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, gender, national origin, age, disability, pregnancy, gender identity, sex, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations.

Spanish (Español): Para ayuda en español, llame al **1-833-272-8360 (TTY 711)**.

Chinese (中文): 如需中文協助，請致電 **1-833-272-8360 (TTY 711)**.

Products are provided by Healthier New Jersey Insurance Company, Inc. d/b/a Braven Health. Communications are issued by Horizon Healthcare Services, Inc. d/b/a Horizon BCBSNJ in its capacity as administrator of programs and provider relations for all of its companies. Both are independent licensees of the Blue Cross and Blue Shield Association. The Blue Cross® and Blue Shield® names and symbols are registered marks of the Blue Cross and Blue Shield Association. The Horizon® name and symbols are registered marks of Horizon Blue Cross Blue Shield of New Jersey. Braven HealthSM is a service mark of Healthier New Jersey Insurance Company, Inc. d/b/a Braven Health.

©2020 Braven Health, Three Penn Plaza East, Newark, New Jersey 07105. (1020) H0885_H4675_ECN001325_C

